

HARRISON SWIM SCHOOL ~ MAKE-UP POLICIES 2020

1. Make-up classes are a courtesy.
2. Make-up classes or refunds for classes missed due to personal conflicts are not permitted. Please check your schedule for possible conflicts before committing to a session.
 - a. Make-up classes for swim lessons missed due to medical reasons may be available.
 - b. There are no make-ups for missed make-up classes.
3. If a class is cancelled by Harrison Swim School, a make-up class will be offered to ensure the total classes promised have been offered.
 - a. **Lightning** –We will text you with the make up date and time. We will do everything in our power to keep the lessons at the same time of day and we will try to work around your schedule.
 - i. If you call about the weather and we don't answer, it's because we are teaching lessons in the pool. Please come to lessons.
 - ii. June, July and August bring many thunderstorms, especially in the afternoons. We cannot control this, however, if you have not received a call or text from us, please proceed with the normal schedule.
 - iii. Swim instructors have weather apps (Weather Bug) and we monitor the lightning closely. Your safety, the safety of our swimmers, and instructors are very important to us. It may be lightning where you live and sunny at the swim school. We just ask for your understanding, please.
 - iv. If more than one class in the same week has been cancelled due to lightning, we will schedule your make-up class in the Maintenance and Make Up session that follows your session (see below)
4. **SCHEDULE FOR MAKE-UP CLASSES**
 - a. May 18-21
 - b. June 29-July 2
 - c. August 10-13
 - d. September 28-October 1

We understand there may be special situations that need extra consideration, and we attempt to accommodate everyone fairly and evaluate these situations on a case-by-case basis. If you have any questions or concerns, please contact Ginny Harrison.